# COMMUNITY RESOURCE HELPLINES

## SUICIDE, MENTAL HEALTH, & OTHER CRISIS

- **Alum Rock Crisis Line** (24 Hr, North/Central Co) (408) 294-0579
- **VMC Emergency Psychiatric Services** (24-Hr) (408) 885-6100
- **SCC Mental Health Call Center** (24-Hr) (800) 704-0900
- **Suicide Prevention & Crisis** (855) 278-4204
- **Community Solutions Crisis Line** (24-Hr, So Co) (408) 686-4118
- **California Youth Crisis Line** (24-Hr) (800) 843-5200
- **24-7 Teen Line** (24-Hr) (888) 247-7717
- **Covenant Nineline Phone Counseling** (24-Hr) (800) 999-9999
- **National Runaway Switchboard** (800) 786-2929 TTY (800) 621-0394

## DISCRIMINATION

- **CA Department of Fair Employment Center** (M-F, 8-4) (800) 884-1684
- **Project Sentinel Housing** (M-F, 9-4) (408) 287-4663 (888) 324-7468
- **Anti-Hate Line** (24-Hr) (408) 279-0111

## CHEMICAL DEPENDENCY

- **Al Anon** (24-Hr) (650) 592-7935 (408) 379-1051
- **Alateen** (24-Hr) (Ages 7-19) (408) 379-1051
- **Alcoholics anonymous** (SCV, 24-Hr) (408) 374-8511
- **Spanish Intergroup Office** (408) 287-7205
- **Gateway (SCC Dept of Alcohol & Drugs)** (M-F, 8-5) (800) 488-9919
- **Marijuana Anonymous** (24-Hr) (408) 450-0796
- **Narcotics Anonymous** (24-Hr) (408) 998-4200

## BASIC NEEDS: FOOD1 CLOTHING2, & SHELTER3

- **Bill Center1, 2, 3** (24-Hr, Youth) (408) 278-2580
- **CityTeam Ministries** (24-Hr) (408) 293-46571 (408) 288-2153
- **Emergency Housing Consortium3** (24-Hr) (408) 294-2100 x 200
- **Food Connection** (Second Harvest Food Bank) 1 (M-F, 8:30-4) (800) 984-3663
- **Food Stamps** (Social Services Agency) 1 (M-F, 8-5) (408) 271-5500
- **Inn Vision Georgia Travis Center1, 2, 3** (24-Hr, Women) (408) 453-3124
- **Our House (EHC) 1, 2, 3** (24-Hr, Youth) (408) 298-2660
- **Shelter Bed Hot Line3** (24 Hr) (800) 774-3583

## LEGAL & JUSTICE

- **Dispute Resolution SCC** (24-Hr, Community) (408) 792-2300
- **District Attorney of Santa Clara County** (M-F, 8-5) (408) 299-7500
- **Legal Aid Society of Santa Clara County** (M-F, 9-5) (800) 998-5200
- **Food Dispute Resolution Hotline** (24-Hr) (800) 283-3700
- **Asian Law Alliance** (M-F, 9-12 & 1-4) (408) 287-9710
- **Legal Advocates for Children & Youth (LACY)** (24-Hr) (408) 280-2416
- **Family Court Clinic Self-Help Center** (24-Hr) (408) 882-2900
- **Mental Health Advocacy Project** (24-Hr) (408) 294-9730
- **Pro Bono Project of Silicon Valley** (M-F, 9-5) (408) 998-5298
- **Senior Adult Legal Assistance (SALA)** (M-F, 9-5) (408) 295-5991

## DOMESTIC, FAMILY VIOLENCE, SEXUAL ABUSE

- **Community Solution Crisis Line** (24-Hr, So Co) (408) 83-4118
- **Family Violence Center** (24-Hr) (M-F, 8-5) (408) 277-3700
- **Next Door Solutions** (24-Hr, San Jose Area) (408) 279-2962
- **Support Network for Battered Women Crisis** (24-Hr) (800) 572-2782
- **Child Abuse Reporting Line** (Child Protective Services-CPS) (24-Hr) (800) 4-A-CHILD-22-4453
- **RAPE & SEXUAL ASSUALT YMCA in Santa Clara Valley** (24Hr) (No/Central Co) (408) 287-3000
## COMMUNITY RESOURCE HELPLINES

### COMMUNITY INFORMATION & REFERRALS
- **Cares Help Line** (24-Hr) (408) 850-6125
- **Senior Information & Assistance** (M-F, 8:30-5) (408) 296-8290
- **Parents Helping Parents** (M-F, 9-5) (Special Needs) (408) 727-5775
- **HOMELESS SERVICES**
  - www.scchouseinsearch.org
  - 1-877-428-8844 (toll free)

### POISON CONTROL
- **California Poison Control**
  - Center Public Line (24-Hr)
  - Statewide (800) 876-4766
  - TTY (800) 972-3323

### DISASTER RELIEF1, ON-LINE INTERVENTION2, OUTAGES3
- **American Red Cross Emergency Line** (SCV, 24-Hr) (408) 577-1000
- **Government Disaster Assistance Intake Line** (FEMA) (800) 462-9029
- **Pacific Gas & Electric3** (24 Hr Power Outages) (800) 743-5002

### HEALTH1, HIV/AIDS2, & BITERRORISM3
- **California AIDS Hot Line2**
  - (M, W, Th, F, 9-5; Tu, 9-9) (800) 367-AIDS-2437
- **Centers for Disease Control**
  - Info Line1, 2, 3
    - (Public & Medical Professionals) (800) CDC-INFO-232-4636
    - TTY (888) 232-6348
- **Public Health**
  - (Communicable Disease) 1, 2
    - (M-F, 8-5) (408) 885-4214
- **Valley Connection 1**
  - (24-Hr, Free Medical Advice) (888) 334-1000

### IMMIGRATION & CITIZENSHIP
- **Catholic Charities Immigration Legal Services** (24 Hr) (408) 944-0691
- **Center for Employment Training (CET)** (24-Hr) (408) 534-5451
- **SCC Immigrant Relations & Integration (24-Hr)** (408) 792-2306

### JOB SEARCHES/EMPLOYMENT
- **Campbell One-Stop (EDD)**
  - (M-F, 8-5) (Adults/Youth) (408) 216-6202
- **NOVA Youth Employment (CET)** (M-F, 8-5) (408) 730-7640

### HEALTH PLANS & INSURANCE
- **Aim of California**
  - (Access for Infants/Mother)
    - (Hours vary) (800) 433-2611
- **Children’s Health Insurance**
  - Info Line
    - (Health Families, Healthy Kids, & Medi-Cal for Children)
      - (M-F, 8-5) (888) 244-5222
- **Medicare**
  - (Social Security Admin.)
    - (M-F, 7-7) (800) 772-1213

### TRANSPORTATION: PUBLIC1 & EMERGENCY MEDICAL2
- **VTA1**
  - (M-F, 6-7; S, 7-30-4) (408) 321-2300
  - TTY (408) 321-1700
- **Amtrak1**
  - (24-Hr)
    - (800) 872-7245
    - TTY (800) 523-6590
- **CalTrain1**
  - (M-F, 6-10; S&S, 8-8)
    - (800) 660-4287
    - TTY (650) 508-6448

### CHILD CARE PROVIDERS1, REFERRALS2, SUBSIDIES3
- **4 C’s Council2, 3** (24-Hr) (M-F, 8:30-4:45) (408) 487-0749
- **Choices for Children** (M-F, 8:30-5) (408) 297-3295
- **Head Start** (M-F, 8-5) (408) 453-6900
- **San Juan Bautista Sick Child Care** (M-F, 6:30-6) (408) 293-1168
- **YMCA Child Care** (24-Hr) (408) 295-4011

### MISSING CHILDREN
- **CA Missing Children Hot Line** (24-Hr) (800) 222-FIND-3463
- **Child Finding of America**
  - (24-Hr)
    - (800) I-AM-LOST-426-5678
- **Hospice of the Valley**
  - (M-F, 9-5) (408) 559-5600
- **National Center for Missing Exploited** (24-Hr) (800) 843-5678

### BEREAVEMENT
- **Hospice of the Valley**
  - (M-F, 9-5) (408) 559-5600

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A.L. 4/14