

**San José City College  
Certificate of Specialization  
2016-2017**

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***Patient Navigator***

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Patient Navigators (PNs) are responsible for assisting California's immigrant population to access healthcare. The PNs will be working with patients who have common chronic and infectious diseases. The PNs will assist patients in accessing the most appropriate care center. The PN will also help patients identify resources available to them for transportation and general subsistence. Working with individuals from various cultures, the PNs will demonstrate empathy and respect cultural differences. Through work experience, the student will integrate the knowledge gained in the courses in order to best serve the community. The ideal candidate in this field speaks another language besides English, has good interpersonal skills, empathy for the community, and a strong interest in the medical field.

A grade of "C" or better is required in each course. Completed courses will appear on student's transcripts. However, the Certificate of Specialization will only appear on documents obtained directly through the Medical Assisting department.

Upon completion of the required courses, students will be able to:

- Recognize the importance of services, diagnostics, and treatment for common medical conditions.
- Help patients identify resources available to them for transportation and general subsistence.
- Identify patient's conditions and assist them in accessing the most appropriate specialty care center.
- Demonstrate empathy for clients and apply skills learned to anticipate and overcome cultural differences.

**REQUIRED COURSES:**

			<b><u>UNITS</u></b>
HED	011	Dynamic Health Concepts	3
EMS	005	Emergency Medical Responder	1.5
ECE	107	Child, Family, and Community	3
COMS	035	Intercultural Communication	3
HSCI	138	Work Experience	<u>1</u>
<b>TOTAL</b>			<b>11.5</b>

**Recommended Courses:**

CA	005	Computer Literacy	2
GUIDE	085	Blueprint for Success	1

**FOR ADDITIONAL INFORMATION, SEE A COUNSELOR, VISIT THE CAREER/TRANSFER CENTER, OR CONTACT THE FOLLOWING:**

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