

**President's Office  
Service Area Outcomes (SAO)  
2020/2021**

<b>Service Outcomes</b>	<b>Assessment</b>
<p><b>SERVICE AREA OUTCOME 1:</b> Fosters an environment that values diversity, equity, and inclusion to promote equity, opportunity, social justice, innovation, and academic excellence.</p>	<p>Campus Survey and/or Report on Activities supported/funded by the Office of the President, including Professional Development (PD) Days and PD yearly programming.</p>
<p><b>SERVICE AREA OUTCOME 2:</b> Effectively leads SJCC in its planning and budgeting process, ensuring that educational planning is integrated with resource planning to achieve Institutional Learning Outcomes, Student Learning Outcomes, Service Area Outcomes.</p>	<p>Completion of Participatory Governance Manual, meeting minutes of PGC meetings (CAC, FINANCE, FAST, PIE, etc), PGC self-evaluations of processes and actions.</p>
<p><b>SERVICE AREA OUTCOME 3:</b> Ensures that the College is actively engaged in participatory governance committees (PGC) and transparency in decision-making.</p>	<p>Calendar of PGC meetings and minutes, written recommendations to and approvals by the President, PGC self-evaluations of charge, processes, membership, etc.</p>
<p><b>SERVICE AREA OUTCOME 4:</b> Ensures that the College communicates consistently and effectively with the campus and external community.</p>	<p>Campus Survey and/or Report on Activities supported by Office of the President and Marketing and Communications Office.</p>