

## State Complaint Process Notice

Most complaints, grievances or disciplinary matters should be resolved at the campus level. This is the quickest and most successful way of resolving issues involving a California Community College (CCC). Students are encouraged to work through the campus complaint process first before escalating issues to any of the following resources. Issues that are not resolved at the campus level may be presented:

To the Accrediting Commission for Community and Junior Colleges (ACCJC) at <http://www.accjc.org/complaint-process> if your complaint is associated with the institution's compliance with academic program quality and accrediting standards. ACCJC is the agency that accredits the academic programs of the California Community Colleges.

To the CCC Chancellor's Office by completing the complaint form if the issue does not concern CCC's compliance with academic program quality and accrediting standards. If your complaint involves unlawful discrimination, go to the Chancellor's Office website at <http://www.cccco.edu/>.

*Nothing in the disclosure should be construed to limit any right that you may have to take civil or criminal legal action to resolve your complaints. The California Community Colleges Chancellor's Office (CCCCO) has provided this disclosure to you in compliance with the requirements of the Higher Education Act of 1965, as amended, as regulated in CFR 34, Sections 600.9 (b) (3) and 668.43 (b). If anything in this disclosure is out of date, please notify the CCCO at 1102 Q Street, Suite 4550, Sacramento, CA 95811-6549.*