

**Vice President of Student Affairs  
Service Area Outcome (SAO)  
2020/2021**

<b>Service Outcomes</b>	<b>Assessment</b>
<b>SERVICE AREA OUTCOME 1:</b> Encourage a campus environment that is culturally responsive, welcoming, nurturing, and respectful for student success and equity.	SEAP minutes, campus workshops, division and department programing and minutes, program review, iSEMPER, Guided Pathways Plan and minutes , SEAP/ DEI trainings, SEAP lead Equity framework and college adoption of framework and SEAP funding plan.
<b>SEVICE AREA OUTCOME 2:</b> Plan and provide accurate and timely support services to students across all departments and ensure adequate resources to students.	Student satisfaction surveys, EdSights data, department meeting minutes, professional development for counseling faculty and classified professionals, disbursement of emergency funds, monitor and adjust faculty loads, and retention efforts.
<b>SERVICE AREA OUTCOME 3:</b> Ensure that Student Services information is accurate and communicated effectively with the campus and external community.	Meeting minutes, Town Hall agendas, College catalog, website information, and schedule of classes, iSEMPER, EdSights, food distributions, and student health efforts.