Program Student Learning Outcomes  
Dental Assisting Department/San Jose City College

**General Theory and Practice**

The goal of the dental assisting program at San Jose City College is to prepare entry level dental assistants to be successful in the field of dentistry with the knowledge and skill required to assist the dentist during patient care while preparing the student for state and national licensure examinations.

Demonstrate competence of the knowledge and skills required to perform a variety of chairside skills during comprehensive patient care and treatment.

Analysis and follow mandated and prudent techniques in the prevention of the transmission of diseases through accurate detailed execution of infection control procedures, blood-borne pathogen standards, standard precautions, standard operating procedures, engineering controls and safe work practices.

**Communication Skills**

Students will communicate effectively including reading, writing, speaking and listening.

Demonstrate patient management during patient care, by phone or computer interaction with patients.

Practice communication to establish professional working relationships, team work and better dental office working environment.

**Critical and Analytical Thinking**

Students will analyze problems using evidence and sound reasoning to make decisions.

Discriminate, organize and execute assisting the dentist and/or hygienist during different dental procedures.

Develop systems to standardize dental care, infection control procedures, equipment and instrument maintenance while complying with all agencies’ recommendation, laws and regulations.

**Global Awareness and Social Justice**

Students will demonstrate an awareness of social, economic, ecological, historical and cultural differences and their implications.

Display and deliver patient care to diverse, socio-economic backgrounds, disabilities, cultures, religions, sexual orientations, ethnicities, nationalities and differences as it pertains to working as a dental health paraprofessional, patient advocate, and employee in the dental office setting.
**Personal Responsibility, Ethics and Civility**

Students demonstrate ability to exercise professional and ethical responsibility as a member of the dental profession.

Demonstrate working within the laws outlined in the state Dental Practice Act and understand the legal and ethical consequences of performing illegal duties.

Demonstrate ethics by reporting all illegal duties to the Dental Board of California or OSHA, if appropriate.

**Technology**

Students will utilize technology effectively for informational, academic, personal and professional needs.

Demonstrate knowledge and skills in the area of business management, charting, treatment planning/recording, filing, billing, and digital radiography with the use of computer systems, Software and digital sensors/scanners.

Demonstrate basic computer skills.

**Aesthetics and Creativity**

Students participate in Community Health Projects where they are able to demonstrate creativity and artistic ability in the construction of presentation costumes, visual aids and patient education materials.